



Important Memo

(Temporary ID Card)

Re: UFCW Local 1529 & Employers Health & Welfare Plans

The purpose of this memo is to provide information regarding how to access your healthcare plan in the event that your permanent ID cards have not yet been received or have been lost. You may use this memo when accessing care for medical services. If you or your service providers have additional questions, please call the appropriate telephone number listed below.

Medical Group #: 3336956

Please use the union member's social security number if the alternate member ID# is not available.

Medical Benefit Plan: Shared Administration Open Access Plus (OAP)

For Benefit, Eligibility and Claims Questions call: 1-800-874-8499

Effective April 1, 2022 you may access the online provider directory by visiting www.mycigna.com, or you may access www.cignasharedadministration.com and click the following links:

**For Taft-Hartley Plan Members
Medical Shared Administration
Shared Administration OAP Provider Directory**

You may also call 1-800-395-7236 for assistance in locating a Cigna OAP provider.

Medical Claims Address:
Cigna
P. O. Box 188004
Chattanooga, TN 37422-8004

Electronic Medical Claims:
Cigna Payor 62308

If your permanent ID Cards are not received within 30 days, please contact Administrative Consulting Services at 1-800-874-8499 to request cards.

AWAY FROM HOME CARE

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